

**Search Notes**

Application/Control No.

09/776,610

Examiner

Jonathan G. Sterrett

Applicant(s)/Patent under  
Reexamination

HERBERT ET AL.

Art Unit

3623

**SEARCHED**

Class	Subclass	Date	Examiner
705	11	4/5/2006	JGS
379	265	4/5/2006	JGS

**INTERFERENCE SEARCHED**

Class	Subclass	Date	Examiner

**SEARCH NOTES  
(INCLUDING SEARCH STRATEGY)**

	DATE	EXMR
Updated East Srch	4/3/2006	JGS
Allowance Panel Review - Diaz, Hafiz, Van Doren	4/4/2006	JGS
Updated Class Srch	4/5/2006	JGS
ProQuest	4/4/2006	JGS
Wayback Machine - IEX.com	4/4/2006	JGS
Google on SPC and Call Centers	4/5/2006	JGS